



Release Notes

In version 2020.09 of the Logistics Portal, new features are available for mass assigning kit ships and kit devices replacement records to agents and searching the Fulfillment List page by phone number. Performance improvements were made to kit reprocessing and kit shipping, and the Kit Sync report was updated to fix an issue on production servers.

New Features

Version 2020.09 of the Logistics Portal includes the following new features:

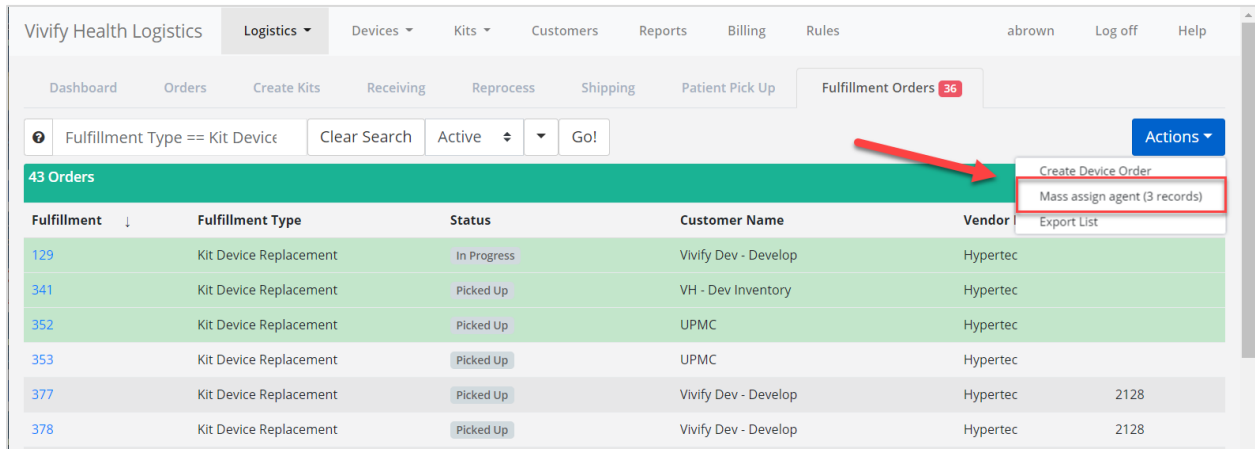
New Feature	Description
Mass Assign Agents to Kit Ships and Kit Device Replacement Records	Kit ship and kit device replacement fulfillment records can be mass assigned to agents, so agents can be assigned to multiple records quickly.
Fulfillment List Search by Phone Number	Vivify Support can search the Fulfillment List by the phone number attached to the record, so they can find the associated records when receiving inbound calls from patients.
Kit Sync Report Updates	The kit sync report was failing in production primarily due to the change in infrastructure. The report was updated to check both servers and the databases on both servers.
Performance Improvements – Kit Reprocessing and Kit Shipping	To improve performance in the Logistics Portal, several calls were updated to require less data to process.

Mass Assign Agents to Kit Ships and Kit Device Replacement Records

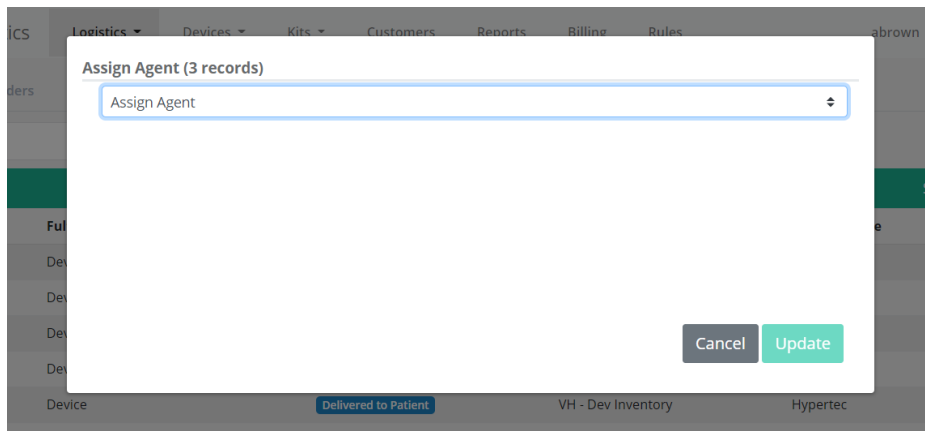
Kit ship and kit device replacement fulfillment records can be mass assigned to agents, so agents can be assigned to multiple records quickly. On the Fulfillment List page, in the Actions menu, a new **Mass assign agent (x records)** option is available. The x is the number of records selected in the Fulfillment List table. In the Assign Agent window, a list of agents is available.

You can select and assign an agent to both kit ship and kit device replacement records at the same time. If a device fulfillment record is selected, an error message appears: “Unable to assign agent to Device Fulfillment Orders. Please select only Kit Ship and/or Kit Device Replacement Fulfillment Orders.” You cannot mass assign agents to device fulfillment records.

Example 1: Mass Assign Agent Option in Actions Menu



Example 2: Assign Agent Window

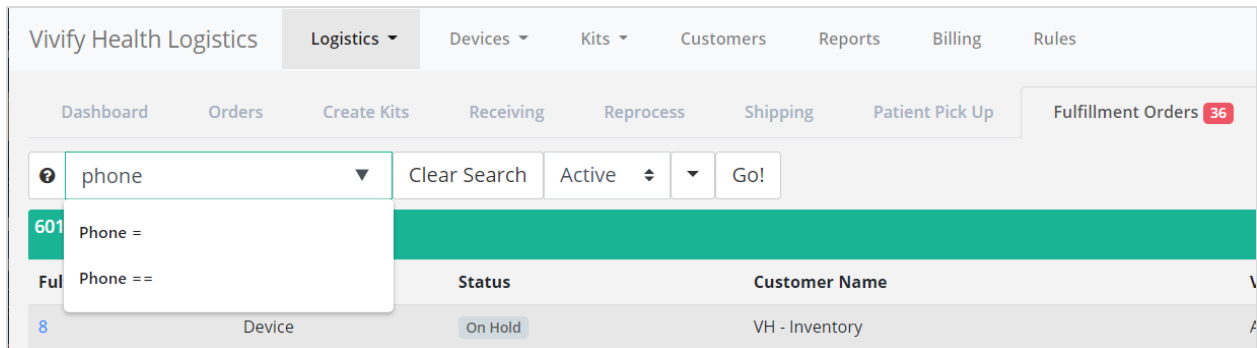


Fulfillment List Search by Phone Number

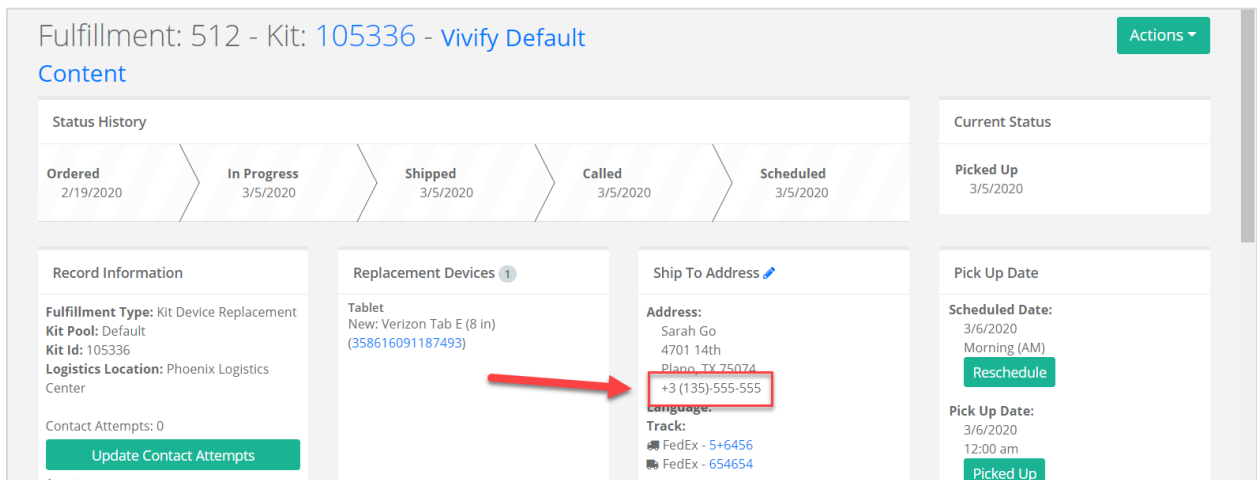
Vivify Support can search the Fulfillment List by the phone number attached to the record, so they can find the associated records when receiving inbound calls from patients.

You can search using Phone = (partial match) and Phone == (exact match). Both search options ignore non-numerical characters. You can search with or without parenthesis and hyphens. The search returns records based on the values for phone 1 and phone 2 on the Ship To Address section of the records.

Example 3: Phone Search Options



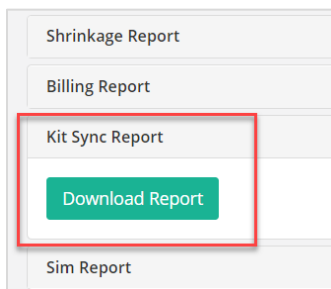
Example 4: Phone Search – Phone 1 and Phone 2 in Ship To Address Section



Kit Sync Report Updates

The kit sync report was failing in production primarily due to the change in infrastructure. The report was updated to check both servers and the databases on both servers.

Example 5: Reports > Kit Sync Report



Example 6: Kit Sync Report

1	Portal	Kit No	Kit Id	Logistics Status	Platform Current Status	Platform Suggested Status	Logistics Kit Type	Platform Kit Type	Logistics Kit Pool
2	aim	100004	62	Shipped	Available	Shipped	Full Kits2	Full Kits	Dallas Pool East
3	aim	100004	62	Shipped	Available	Shipped	Full Kits2	Full Kits	Dallas Pool East
4	aim	100061	608	Shipped	Shipped	Shipped	Full Kit (Wide Cuff)		HC PHS M&R Kits
5	aim	100061	608	Shipped	Shipped	Shipped	Full Kit (Wide Cuff)		HC PHS M&R Kits
6	aim	100161	525	Lost	Lost	Lost	Full Kits2	Full Kits	Dallas Pool East
7	aim	100161	525	Lost	Lost	Lost	Full Kits2	Full Kits	Dallas Pool East
8	aim	100194	68	Delivered to Logistics	Delivered to Logistics	Delivered to Logistics	Full Kits2	Full Kits	Dallas Pool East
9	aim	100194	68	Delivered to Logistics	Delivered to Logistics	Delivered to Logistics	Full Kits2	Full Kits	Dallas Pool East
10	aim	100259	72	Stored	In Progress	Available		Full Kits	
11	aim	100259	72	Stored	In Progress	Available		Full Kits	
12	aim	100527	642	Stored	Shipped	Available	Full Kits2	New Type	Sarah's Pool
13	aim	100527	642	Stored	Shipped	Available	Full Kits2	New Type	Sarah's Pool
14	aim	100531	556	Received	In Use		Medium BP Cuff2	Medium BP Cuff	California Pool
15	aim	100531	556	Received	In Use		Medium BP Cuff2	Medium BP Cuff	California Pool
16	aim	100582	65	Processing	In Progress	In Progress	Medium BP Cuff2	Medium BP Cuff	Dallas Pool East
17	aim	100582	65	Processing	In Progress	In Progress	Medium BP Cuff2	Medium BP Cuff	Dallas Pool East
18	aim	100832	64	Lost	Lost	Lost	Full Kits2	Full Kits	Dallas Pool East

System Updates

Version 2020.09 of the Logistics Portal includes the following system updates:

System Update	Description
VIVY-3457	Status errors were appearing on the Patient Kit Ship page. Delivered to Patient status as well as the shipping history in/outbound tracking details appeared. When clicking the ship record, the Patient Kit Ship page still had a status of Ordered. This page was updated to correctly show the expected status.
VIVY-4358	The Agent on the Logistics Portal > Fulfillment List page was not displaying any value for migrated records. The records were updated to display the Agent as expected.
VIVY-4376	A Migration script was created for closed Kit Ship record to transfer the kit pool name.